

## Product Care Guide & Specification

Your new kitchen is made from the finest materials, designed to give years of satisfaction. To help maintain the original beauty of your kitchen we recommend following these simple guidelines.

### Product Care

When installing a wooden product into a new property or extension we strongly advise the building is first dry, well ventilated and adequately heated.

We advise caution against customers positioning kettles and toasters in kitchen locations where the heat or steam they omit will, over a period of time, damage painted timber products. In addition we advise that dishwasher cycles are not interrupted or the door opened immediately after the cycle has finished. Always allow time for the steam to dissipate and the dishwasher to fully cool down before opening the door. Each timber door has characteristic variations in grain and colour and should be cared for in the same way as any piece of fine furniture. In most cases they should be cleaned with only a slightly damp cloth to help preserve the beauty of the wood or finish.

### Guide To Cleaning Timber, Painted Timber And Veneered Products

For product cleaning, a very mild solution of water and household detergent (non-abrasive) can be used. Once clean, the area should then be wiped over with a damp soft cloth to remove any excess and then finally dried with a soft, clean cloth. Always follow the grain pattern of the timber. Do not use an abrasive cleaner, bleach or other aggressive cleaner, as this could cause permanent damage to the surface.

No water should ever be left on the surface of the door for any length of time. On no account must an abrasive or solvent cleaner be used, as they could damage the surface.

### Glass Doors

A non-abrasive window cleaner should be used, if the door is leaded care should be taken using cleaning solutions on the decorative leading. Occasional marks can be removed with a soft damp cloth, warm water and a very mild detergent. Moisture will not harm the surface of these doors but in order to protect the doors never allow water to lie on any surface, always wipe away any spillage immediately. Do not use harsh scouring powders or solvents, as they will damage the surface.

### Staining

The finishes used on various doors will resist most household chemicals. However damage and discolouration can be caused by some chemicals and strong dyes such as concentrated fruit juices, beetroot juice etc. If spillage occurs, wipe away and rinse immediately, ensure to leave the door dry.

### Temperature And Humidity

When cooking and washing try to ensure there is adequate ventilation. Dryers, if possible, should be vented to the outside to avoid excessive humidity in the kitchen. Excessive changes in temperature and humidity should be avoided as much as possible.

### Product specification

In the production of solid wood and veneered products, great care is exercised in the selection of material. However, being a "living" natural product it is not possible, nor do we feel desirable to strive for total uniformity of shading and grain pattern. Our aim is at all times to operate within controlled parameters which recognise that some variation is both acceptable and aesthetically pleasing.

It is possible during the production process that some doors will bow slightly. The extent to which this occurs is carefully controlled and Burbidge work to a tolerance of 1mm in every 600mm.

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